




growing together**ER**

St. Francis Valley Healthcare Foundation's

Emergency Department Redevelopment Campaign



A History of Caring



St. Francis Memorial Hospital has been a cornerstone of the community since it first opened its doors on October 25th, 1960. When Premier Leslie Frost cut the ribbon to commemorate the occasion, it represented 12 years of dedicated work from a group of visionary leaders. It was also the beginning of providing quality healthcare to visitors and permanent residents alike.

During its initial years, the hospital's focus was on the provision of basic healthcare services and developing a stand-alone hospital. In 1987, St. Francis Memorial Hospital officially opened a new wing that housed an enlarged emergency department.

St. Francis Memorial Hospital is the pride of the community, **offering compassionate care and exceptional services close to home.** Strong leadership and innovative planning have repeatedly demonstrated the hospital's ability to adapt to changing environments and sustain essential services for patients.

A unique partnership with Renfrew Victoria Hospital in 1998 allowed St. Francis Memorial Hospital to benefit from services that were already well established in Renfrew, ultimately bringing satellite clinics like mammography/OBSP and hemodialysis locally.

St. Francis Memorial Hospital (SFMH) is also part of the Ontario Telemedicine Network, which offers consultations with specialists in cardiology, dermatology, pediatrics, mental health and other disciplines. **The goal is to bring care closer to home** and to reduce the time, cost, and risk of travel for patients and their families.

In June 2019, SFMH became part of an alliance of hospitals using the Epic Health Information Network, bringing patient-centered care to the digital age. It allows healthcare providers to make timely, informed decisions based on the most comprehensive and connected information.

Today, as needs continue to expand, the hospital looks forward to the future of healthcare with the **redevelopment of the local Emergency Department and renovation to the ambulatory care wing.**

About the Foundation



The St. Francis Valley Healthcare Foundation raises funds to ensure support for equipment purchases and services at local healthcare organizations including:

- St. Francis Memorial Hospital (including Rainbow Valley Community Health Centre)
- Madawaska Valley Hospice Palliative Care Program
- Valley Manor Nursing Home

Through the generosity of its donors, the Foundation helps its partners through an annual commitment and individualized campaigns such as *Growing Together*, to ensure staff have the tools they need to care for us all when it is needed the most.

We've worked and lived in the current department long enough that we've developed a solid design for things that would make an ER visit much better for everyone involved - patients, families, and hospital staff. With this project, we are aiming to strategically position ourselves well, not only for present needs but also for future considerations, as we estimate the patient numbers and complexity in ER only growing in the coming years.



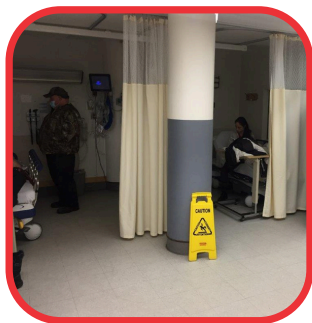
Dr. Jason Malinowski, Chief of Staff

Outgrown: Challenges with Today's Emergency Department



Current areas of concern

- Lack of **privacy and confidentiality** (i.e: no separate/private triage area; shared entrances and waiting rooms; no private areas for grieving and counselling)
- Only two exam rooms have **privacy doors** (curtained partitions separate most spaces)
- Inadequate **ambulance entrance** and waiting space
- **Infection control** and occupational health/safety concerns (i.e: no decontamination area; poor lighting; lack of ceiling lifts; lack of adequate clean/dirty utility space)
- Limited **sightlines** to patient rooms and main waiting area
- Limited **space** at communications desk
- **Lack of space** for multiple traumas
- Patient bathroom is too **small** (accessibility concerns)



Currently, there is a lack of privacy and confidentiality in patient care rooms and the current waiting room.

The St. Francis Memorial Hospital is part of the economic backbone of the community, one that encourages people to live, relocate, retire and work in the area. During the summer months, it isn't uncommon for Emergency Department (ED) visits and volumes to double. For those who live here permanently or have purchased a cottage in the region, having access to an excellent, local Emergency Department at St. Francis has **influenced their decision to call this area home.**

However, the current Emergency Department is more than 30 years old. When the new wing opened three decades ago, the number of patients seen in the Emergency Department was approximately 5,300 annually. Fast forward to 2023, 36 years later, **the same Emergency Department has more than doubled its patient flow** seeing more than 11,000 patients annually.

The St. Francis Memorial Hospital Emergency Department is the most important clinical service to our community. The distance to secondary facilities is well over an hour in each direction. As the only Emergency Department between Pembroke and Huntsville, **visits to the ED account for 63% of patient interactions with the hospital.**

Having a state-of-the-art Emergency Department is an important consideration for physicians, visiting physicians and healthcare professionals looking to start their practice in a rural area. A new Emergency Department with up-to-date equipment and upgrades will serve as **an attraction for potential new recruits** who have been trained in more state-of-the-art facilities.

Modernizing and expanding our Emergency Department is a **critical step** in ensuring healthcare remains close to home for those who need it the most.

As soon as I arrived at the hospital and told them of the tightness in my shoulders and ribs, I was checked-in quickly and taken into the ER where the nurses and doctors immediately ran tests and listened carefully to my complaint. To my surprise, the tests showed that, indeed, I had a heart attack. Thanks to the caregivers at St. Francis Memorial Hospital, my heart has received a much-needed overhaul and I am feeling better than I have felt in years. This is my testament to the quality and value of care I received from doctors and nurses at St. Francis Memorial Hospital. It is imperative that we do as much as we can to ensure that this facility grows and thrives in the Madawaska Valley - our lives depend on it!

Diana Shulist of Wilno, who was diagnosed with a heart attack in August 2022 at St. Francis Memorial Hospital's emergency department

The Opportunity to Grow

The Emergency Department will see drastic improvements to space and design following the renovation. But most importantly, it will address critical concerns about infection control, privacy and confidentiality, occupational health and safety and include a dedicated area for the ambulatory care clinic. Revitalizing the Emergency Department will not only benefit the community at large today, but it will also ensure the future of local healthcare for generations to come.

A 6,000 square foot addition to the Emergency Department

The addition will feature a dedicated, convenient entrance and separate waiting room.

Enhanced patient privacy

A new triage area will ensure confidentiality and safety. A private space will be available for families and patients experiencing emotional or psychological distress.

Centralized communications centre

This will allow for a larger work space for physicians and nurses. It will radically improve sightlines to exam rooms and the waiting area.

Additional key features

- All exam rooms will be self-contained with doors for privacy
- Increased infection control and occupational health & safety protections
- Isolation room with private washroom for immunocompromised patients or those suspected of infectious disease
- A standardized decontamination space to prep patients from chemical, biological, radiological or nuclear events
- A new major treatment area
- Enclosed ambulance entrance inside a secure garage
- Dedicated space for Emergency Medical Service personnel, including a secure waiting/working area
- Designated medical and equipment storage space
- State-of-the art ED will attract physicians and healthcare professionals

A 6,000 square foot renovation to Ambulatory Care (Outpatient Services)

Did you know that St. Francis Memorial Hospital offers an ambulatory care clinic? This space allows for outpatient services such as telemedicine appointments, wound care, IV therapy and more. The renovations to the emergency department will also bring much needed upgrades to the ambulatory care clinic. It will create additional

patient rooms, an improved flow of services, including a designated waiting room and family consultation room. Ultimately, this will improve patient privacy and comfort, aid in confidentiality and infection control, and create standardized spaces.

Help us Grow Together



It is sometimes easy to take for granted, but we come to realize how truly precious this resource is when we require urgent care.

St. Francis Memorial Hospital's Emergency Department is equally important for permanent and seasonal residents, as well as those passing through.

That's why, as the needs at our local hospital continue to evolve, our Emergency Department and the ambulatory care clinic will require an unprecedented renovations and expansion.

The members of this campaign leadership team are focused on inspiring transformative gifts through

the St. Francis Valley Healthcare Foundation's Growing Together Campaign. Members are longtime champions of the the hospital, including (pictured left to right, standing) Ray Pastway, Chris Briggs, Robert Howe, Bruce Willmer, Dr. Joe Cybulski. (Sitting) Pat Pilgrim, Jane Dumas and SFVHF Executive Director Erin Gienow.

We hope that you will join us in supporting this critical campaign, so that our Emergency Department can continue to be there for us, our family members, and our community when we need it the most.

Sincerely,
The Campaign Leadership Team

When your child takes a tumble or your partner is experiencing chest pains - how fortunate is it to have a 24/7 Emergency Department available in your very own community?

Why Your Support is Needed

On September 8, 2020, the Province of Ontario announced its financial commitment to the redevelopment of the Emergency Department at St. Francis Memorial Hospital. It represents the largest ever investment in SFMH since the construction of the hospital.

The Ministry of Health requires that **St. Francis Memorial Hospital come up with 10% of the overall emergency department redevelopment cost.**

There is also an expectation that all hospitals will keep pace with the equipment upgrades and replacements and the provincial government simply does not provide funding for these needs. The community must cover 100% of medical equipment within the building.

As a result, the St. Francis Valley Healthcare Foundation is committed to raising funds for the Hospital's local share of \$2.7 million. This includes bricks and mortar, new technology and equipment. Our hospital will rely heavily on the generosity of the community to come up with the funds

Emergency Department project costs

\$20.4 million

Total local share: \$2.7 million:

- \$1.7 million (Redevelopment - bricks & mortar) - 90/10 cost share formula
- \$1 million for furnishing & equipment - responsible for 100%



required to redevelop our local emergency department. Community members deserve the best care available - particularly when they are at their most vulnerable.

More than 60 years ago, our parents and grandparents dedicated themselves to ensuring that this community had a hospital for their children.

It is now **our responsibility** to rise up to the challenge to ensure our hospital services are available today and for the generations that follow.

How You Can Help

There are a number of ways to help our Foundation reach its goal to raise funds for our Growing TogetherER Emergency Department Redevelopment Campaign.

1 Purchase an auto lotto ticket
Starting October 23, 2024, visit www.sfvhlottery.ca for all the details.

2 Make a Tree of Lights Donation

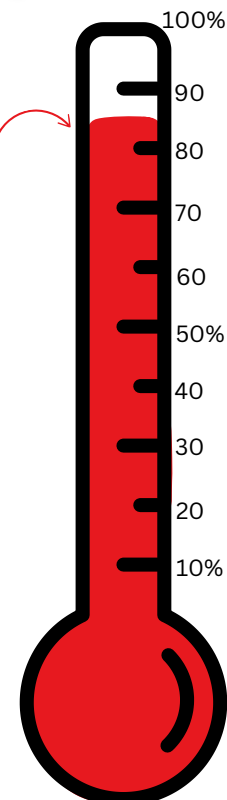
- Look for your letter in the mail starting November 12
- Support Giving Tuesday - December 3

3 Make a donation directly to the campaign

- Visit www.sfvhfoundation.com
- Call us at 613-756-3045 ext. 217

4 Plan a Third Party Event
Organize a fundraiser for the Campaign! Once you have your plan, give the Foundation a call and we can help you promote your event.

85%!



Help us reach our goal!



growing togetherER



St. Francis Valley Healthcare Foundation

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